Skill Area(s):
Conversation Skills

Conversation Steps

Level: beginner, intermediate, advanced

Goal: to use appropriate skills during a conversation

Materials needed: Steps to having a good conversation handout, pictures for the steps

Activity:

- Give students the handout &/or pictures or post it for all to see
- Go through each step and discuss what it means- what is "personal space," etc.
- Role play each step
- Role-play a conversation and have others discuss what steps they observed or what steps were missing.
- Role-play in real time- show students how fast real conversations move

Follow up suggestions:

- You can make the handouts into a poster.
- Change the wording for the steps to fit your group if necessary.

Steps to Having a Good Conversation

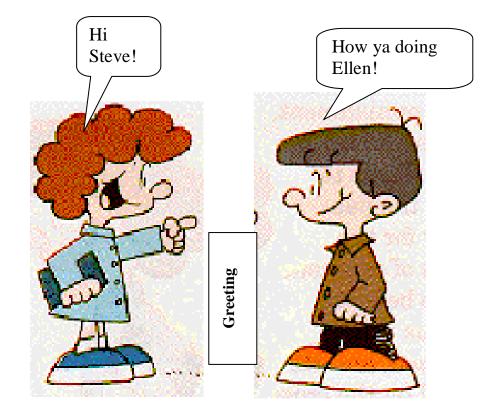
- 1. Stand leaving good personal space.
- 2. Greet the other person.
- 3. Make eye contact.
- 4. Take turns talking and listening to the other person.
- Ask questions when something isn't understood or to keep the conversation going.
- 6. Say "good-bye", "see you later", or "have a nice day."



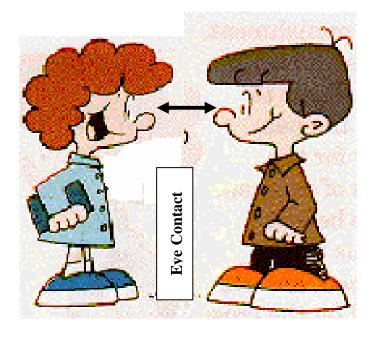


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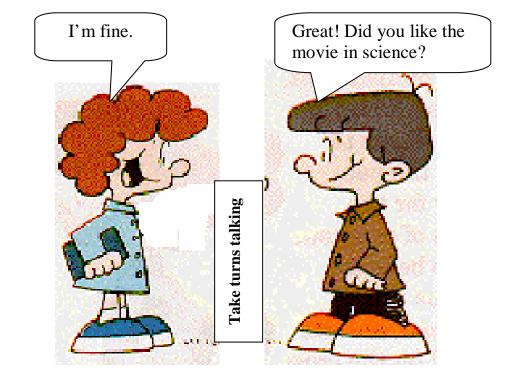




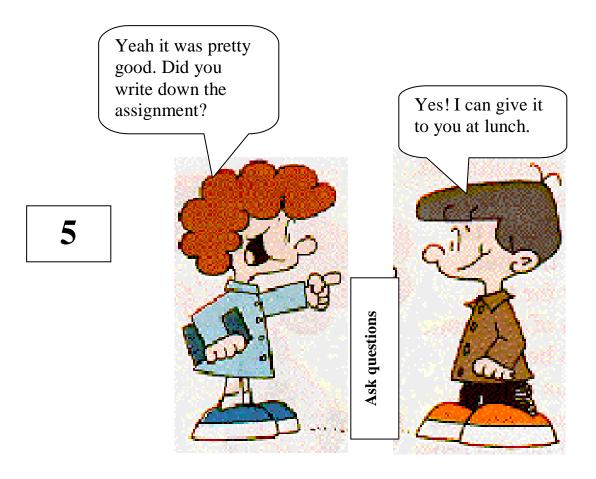
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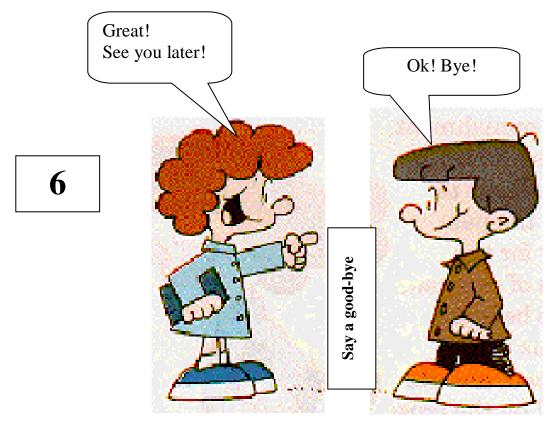


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